

## **VBCOA Mid-Year Conference FAQ**

### **How to join the Conference**

Now that you are registered, at any time, go to <https://eventmobi.com/vbcoa/>

The first time you login, you will need to enter the email address you used at registration and create a password. Once you have signed into the EventMobi, you can edit your profile.

Please take some time to log in to the EventMobi prior to the Conference so that you are familiar with how to access the agenda. Should you need some assistance, this will allow time for troubleshooting problems in advance.

If you need help, please contact Bryan Schmidt [bschmidt@theavcompany.net](mailto:bschmidt@theavcompany.net)

*The Conference platform does not work using Internet Explorer, all others are fine (i.e., Chrome, Firefox, Safari, etc.)*

### **How do I join a session during the conference?**

Go to the AGENDA icon. This has a scrollable calendar of the conference's sessions and events. Click on the session you want to access. You will see the session title, speakers etc.

The AGENDA page is how you will want to navigate in and out of sessions and events.

### **I see there are many concurrent sessions offered, can I access sessions I was unable to attend after the conference?**

You will have access to all conference session materials, in the appropriate agenda section, up to 30 days after the conference.

### **How to visit the Exhibitors?**

You can visit the Virtual Exhibit Hall any time and we encourage you to do so.

Our exhibitors have added some great information to their Virtual Exhibit Booths already. On Monday morning, March 22, a game will be launched which will require those who want to play to go to the Exhibit Booths to search for clues.

There will also be scheduled "live" Exhibit Hall hours, we hope you will take some time to pop in during those scheduled times and chat with the Exhibitors. All you will need to do is click on the Interactive map.

March 22 10-10:30 am, 12-1:00 pm, 3:30 – 4:30 pm

March 23 8 – 8:30 am (final chance to search for clues)

### **I still need Help**

During the Conference, if you are in EventMobi and need help, go to the SUPPORT button for assistance. If you are having trouble gaining access to the Event, send an email message to Bryan Schmidt [bschmidt@theavcompany.net](mailto:bschmidt@theavcompany.net)